

## Castle Education: Terms and Conditions

Welcome to Castle Education! Please carefully review the following terms and conditions, as they apply to all users and customers of our premium Education Provider services. By using our services and engaging with Castle Education, you agree to comply with these terms and conditions.

### 1. Services Offered:

a. Castle Education provides innovative and engaging educational solutions to schools and students of all ages.

b. Our services include, but are not limited to:

- A bridge the gaps service for schools
- Access to top Educators via video link
- Intervention Groups
- Gifted and Talented Groups
- Classroom Cover
- DBS checked professionals
- Additional services and solutions as deemed appropriate by Castle Education

### 2. Registration and Account:

a. To access Castle Education's services, you may be required to create an account and provide certain personal information.

b. You are responsible for maintaining the confidentiality of your account information and ensuring its accuracy.

c. You agree to promptly update any changes to your account information.

### 3. Payments and Fees:

a. The fees for Castle Education's services will be communicated to you in a clear and transparent manner.

b. You agree to pay the fees as stated, in a timely manner, and using the payment methods provided by Castle Education.

c. Payments made to Castle Education are non-refundable, except as explicitly stated or as required by applicable law.

### 4. Intellectual Property:

a. Content, materials, and resources provided by Castle Education are protected by copyright and other intellectual property laws.

b. Users and customers may access and use the content solely for educational purposes in accordance with Castle Education's terms and conditions.

c. You agree not to reproduce, distribute, or modify any content without the explicit permission of Castle Education.

### 5. Limitation of Liability:

a. Castle Education strives to provide accurate and reliable educational solutions; however, we do not guarantee their effectiveness or any specific educational outcomes.

b. Castle Education shall not be held liable for any direct, indirect, incidental, consequential, special, or punitive damages arising from the use or inability to use our services.

c. You agree to indemnify and hold Castle Education harmless from any claims, demands, or damages arising out of or related to your use of the services.

### 6. Termination and Suspension:

a. Castle Education reserves the right to suspend, terminate, or limit your access to our services at any time and for any reason, with or without prior notice.

b. In the event of termination, you will no longer have access to the services and any paid fees are non-refundable.

### 7. Changes to Terms and Conditions:

a. Castle Education may modify, update, or change these terms and conditions at any time.

Notice of any changes will be provided through appropriate means, such as email or by posting the revised terms and conditions on our website.

b. By continuing to use our services after any changes, you accept and agree to be bound by the updated terms and conditions.

8. Governing Law and Jurisdiction:

a. These terms and conditions are governed by and construed in accordance with the laws of U.K.. Any dispute arising out of or relating to these terms and conditions shall be subject to the exclusive jurisdiction of the courts of U.K.

We encourage you to review these terms and conditions periodically. Should you have any questions or concerns, please contact our team at [contact@castle-education.co.uk](mailto:contact@castle-education.co.uk). Thank you for choosing Castle Education!

Last Updated: Feb 2024

